

## 法國巴黎銀行存款總約定書修訂公告

親愛的客戶您好：

為了提供您更專業及便捷之服務，法國巴黎銀行擬修改企業金融客戶現行所使用之存款總約定書，修訂及增訂內容如後，變更後之條款將立即生效。如您有任何疑問，請洽詢您的客戶關係經理。

### 法國巴黎銀行存款總約定書修訂前後比較表：

約定條款	原條款	修改後條款
第一章 一般約款 28	無	<p>(本款為新增條款)</p> <p><u>28. 爭議處理</u></p> <p><u>28. DISPUTE RESOLUTION</u></p> <p>存款人與 貴行發生爭議時得以下列方式尋求協助：</p> <p>(a) 可透過平常與 貴行接洽的窗口（客戶關係經理）；或</p> <p>(b) 如存款人為金融消費者保護法所定義之金融消費者，就其與貴行之交易糾紛，若無法依照 貴行內部申訴處理程序完成和解者，存款人得向財團法人金融消費評議中心要求進行評議。貴行已同意適用金融消費者保護法之爭議處理程序。法國巴黎銀行國際金融業務分行向存款人提供之服務不適用金融消費者保護法及其金融消費爭議處理機制。</p> <p>The Depositor may seek the following assistance when there are disputes with the Bank:</p> <p>(a) The Depositor may file a complaint with the Bank (to Relationship Manager), or</p> <p>(b) Where the Depositor is a financial consumer as defined in the Financial Consumer Protection Law, for transaction disputes between the Bank and the Depositor, which cannot be settled in accordance with the Bank's internal complaint processing procedures, the Depositor</p>

		<p><u>may ask the “Financial Ombudsman Institution” to conciliate. The Bank has consented to be governed by the dispute resolution procedure as prescribed by the Financial Consumer Protection Law. The Financial Consumer Protection Law and the mechanism for dealing with financial consuming disputes thereunder is any suspicion or violation of the aforementioned representation or failure to cooperate, the Bank is entitled to without notice temporarily suspend the relevant transactions, reject to do business, temporarily or directly suspend or terminate business relationship with the Depositor.</u></p>
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