



DuitNow FAQ

- **Why DuitNow?**

With DuitNow, you can send money instantly anywhere and anytime to mobile numbers, NRIC numbers or business registration numbers.

- **Where to DuitNow?**

DuitNow is available on Connexis Cash, the Internet Banking platform of BNP Paribas Malaysia Berhad.

- **How do I register for DuitNow?**

For Corporates, a one-time registration is required to link your Business Registration Number (only SSM-registered businesses) with your bank account at BNP Paribas Malaysia Berhad, using our Registration Form. Once you have registered, payers can make payments to you using your registered ID (DuitNow ID).

Please contact your Relationship Manager / Sales Representative for more information (including future de-registration). Alternatively, you may email your enquiry to the Client Services Desk at dl.my_clm_malaysia@asia.bnpparibas.com.

- **How many IDs can I register for Corporate entities?**

For Corporates, one DuitNow ID (i.e. Business Registration Number) can only be registered to one bank account.

- **What is the DuitNow operation hours for BNP Paribas Malaysia Berhad?**

DuitNow is available 24/7 for receiving of incoming funds and with a cut-off time of 17:00 on business days for outgoing payments.

- **Are there any fees or charges to use DuitNow?**

Kindly contact the bank for transaction fee information.

- **How quickly do DuitNow transfers occur?**

As the name suggests (read: do-it-now), DuitNow transfers occur immediately and recipients will usually receive money in their bank account instantly.



- **Can I schedule a future dated transfer with DuitNow?**
Yes, DuitNow supports future dated transfer.

- **Can I save a DuitNow ID as a favourite recipient in Connexis Cash, the Internet Banking platform?**
Yes, saving a DuitNow ID as a favourite recipient allows you to perform subsequent transfers with fewer steps.

- **Is there a limit for DuitNow transfers?**
For Corporates, businesses may transfer up to RM 10,000,000 per transaction at banks.

- **How do I know who has made payments to me via DuitNow?**
Payments will be reflected in your bank statements.

- **Is foreign currency available via DuitNow?**
No, DuitNow is only applicable for local currency Malaysia Ringgit (MYR).

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