

# PENGUMUMAN PERUBAHAN LAYANAN TERKAIT PENCEGAHAN COVID-19

## CHANGE OF SERVICE ANNOUNCEMENT RELATED TO COVID-19 PREVENTION

### Nasabah Yang terhormat,

Sebagaimana kita ketahui bersama, pandemi Coronavirus (COVID-19) yang menyebar luas telah berdampak pada kita semua di seluruh dunia termasuk Indonesia dan dalam rangka mengikuti pengumuman yang dikeluarkan oleh Bank Indonesia\*, dengan ini kami informasikan beberapa penyesuaian layanan efektif 30 Maret 2020 sampai dengan 29 May 2020 sebagai berikut:

\* [https://www.bi.go.id/id/ruang-media/siaran-pers/Pages/sp\\_222420.aspx](https://www.bi.go.id/id/ruang-media/siaran-pers/Pages/sp_222420.aspx)

#### Jam Layanan Cash Management

Layanan	Normal	Menjadi
Paper Instruction	15:00	12:00
SKN	14:30	13:00
RTGS	15:00	13:30
Telegraphic Transfer	16:00	14:00
Book Transfer TT	16:00	14:00
Book Transfer (Same Entity)	16.30	15:00
In House Transfer (Different entity)	16:30	15:00
eTax Payment	17:00	16:00
Penempatan Time Deposit	15:00	13:00

#### Jam Layanan Trade Finance

Layanan	Normal	Menjadi
Import LC issuance/Amendment	15:00	13:00
Import Document	15:00	13:00
Export Document	15:00	13:00
Invoice Financing	12:00	10:00
Guarantee Issuance/Amendment/Confirmation	15.00	13:00
Supply Chain	Sesuai perjanjian	Tidak berubah

#### Transaksi valas

Layanan	Normal	Menjadi
IDR FX Markets		
FX T+0	08:00 – 16:00	09:00 – 13:30
FX T+1 dan di atas	08:00 – 16:00	09:00 – 15:00

#### Pinjaman

Layanan	Normal	Menjadi
Pencairan Pinjaman	15:00	12:00

#### Warkat cek/Bilyet Giro (BG)

Kami menghimbau Anda untuk menggunakan layanan elektronik transfer dalam menyelesaikan transaksi pembayaran.

### Dear Valued Customer,

As we have all realized, the widespread Coronavirus (COVID-19) pandemic is affecting us all across the world including Indonesia and in following recent announcement issued by the Bank Indonesia\*, we would like to inform some of service changes that effective by 30 March 2020 until 29 May 2020 as follows:

\* [https://www.bi.go.id/en/ruang-media/siaran-pers/Pages/sp\\_222420.aspx](https://www.bi.go.id/en/ruang-media/siaran-pers/Pages/sp_222420.aspx)

#### Cash Management Service Hour

Service	Normal	Revise to
Paper Instruction	15:00	12:00
SKN	14:30	13:00
RTGS	15:00	13:30
Telegraphic Transfer	16:00	14:00
Book Transfer TT	16:00	14:00
Book Transfer (Same Entity)	16.30	15:00
In House Transfer (Different entity)	16:30	15:00
eTax Payment	17:00	16:00
Time Deposit Placement	15:00	13:00

#### Trade Finance Service Hour

Service	Normal	Revise to
Import LC issuance/Amendment	15:00	13:00
Import Document	15:00	13:00
Export Document	15:00	13:00
Invoice Financing	12:00	10:00
Guarantee Issuance/Amendment/Confirmation	15.00	13:00
Supply Chain	As agreed	No change

#### FX transactions

Layanan	Normal	Revise to
IDR FX Markets		
FX T+0	08:00 – 16:00	09:00 – 13:30
FX T+1 and above	08:00 – 16:00	09:00 – 15:00

#### Loan

Layanan	Normal	Revise to
Loan Drawdown	15:00	12:00

#### Cheque/Bilyet Giro (BG)

We encourage you to use electronic transfer in completing the payment transaction.



▪ **Biaya Transfer SKN**

Dalam rangka mendorong penggunaan pembayaran non tunai, Bank Indonesia telah menetapkan penurunan batas maksimal biaya transfer dana melalui SKNBI dari IDR 3.500 menjadi IDR 2.900 berlaku mulai 1 April s.d 31 Desember 2020.

Kami menghimbau Anda untuk menggunakan Cash Management Channel dalam melakukan transaksi dengan kami.

Terima kasih atas kepercayaan Anda, kami sepenuhnya mendukung Anda selama masa penuh tantangan ini.

Jika Anda memiliki pertanyaan lebih lanjut, mohon menghubungi Relationship Manager/ Client Service Manager/ Global Market Sales/ Trade Sales.

Anda juga dapat mengirimkan pertanyaan ke alamat email ini atau menghubungi nomor yang tertera:

Cash Management:

[csd.indonesia@asia.bnpparibas.com](mailto:csd.indonesia@asia.bnpparibas.com)

+(62) (21) 5081 4848

Trade Finance:

[jakarta.trade.operations@asia.bnpparibas.com](mailto:jakarta.trade.operations@asia.bnpparibas.com)

+(62) (21) 5081 4845/5081 4911

Transaksi Valas:

[jakarta.globalmarket.operations@asia.bnpparibas.com](mailto:jakarta.globalmarket.operations@asia.bnpparibas.com)

+(62) (21) 5081 4916

Terima kasih.

**PT Bank BNP Paribas Indonesia**

PT Bank BNP Paribas Indonesia  
Sequis Tower Lantai 28, Jl Jendral Sudirman Kav 71  
SCBD Lot 11B, Jakarta 12190, Indonesia  
[www.bnpparibas.co.id](http://www.bnpparibas.co.id)

▪ **SKN Transfer Fee**

In order to encourage the use of non-cash payment, Bank Indonesia has decided to reduce the maximum transfer fee through SKNBI from IDR 3.500 to IDR 2.900 that effective by 1 April until 31 December 2020.

We encourage you to use our cash management channel in doing transaction with us

Thank you for your trust, we are fully committed to supporting you during these challenging times.

Should you have any further query, please contact your Relationship Manager/Client Service Manager/ Global Market Sales/ Trade Sales.

You may also send your inquiry to this email address or contact this number:

Cash Management:

[csd.indonesia@asia.bnpparibas.com](mailto:csd.indonesia@asia.bnpparibas.com)

+(62) (21) 5081 4848

Trade Finance:

[jakarta.trade.operations@asia.bnpparibas.com](mailto:jakarta.trade.operations@asia.bnpparibas.com)

+(62) (21) 5081 4845/5081 4911

FX transactions:

[jakarta.globalmarket.operations@asia.bnpparibas.com](mailto:jakarta.globalmarket.operations@asia.bnpparibas.com)

+(62) (21) 5081 4916

Thank you.

**PT Bank BNP Paribas Indonesia**

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